



6,825

↑ 147 (6,678)

Total number of calls to surgery:



3,390

↓ -89 (3,479)

Items issued via prescription:



500

↓ -82 (582)

Referrals Made:



1,645

↑ 20 (1,625)

Administrative Communications Issued (letters/emails):



956

↑ 764 (192)

Text Messages Sent and Received:



645

↑ 133 (512)

Total digital requests submitted to practice:



5,936

↓ -769 (6,705)

Appointments - Total:



5,613 (94.559%)

↓ -770 (6,383)

Appointments - Seen:



323 (5.441%)

↑ 1 (322)

Appointments - DNA: