



6,884

↓ -68 (6,952)

Total number of calls to surgery:



3,433

↑ 157 (3,276)

Items issued via prescription:



499

↑ 123 (376)

Referrals Made:



798

↓ -19 (817)

Administrative Communications Issued (letters/emails):



151

↑ 24 (127)

Text Messages Sent and Received:



96

= 0 (96)

Total digital requests submitted to practice:



5,640

↑ 552 (5,088)

Appointments - Total:



5,388 (95.532%)

↑ 586 (4,802)

Appointments - Seen:



252 (4.468%)

↓ -34 (286)

Appointments - DNA: