



6,991

↓ -431 (7,422)

Total number of calls to surgery:



430

↑ 13 (417)

Referrals Made:



836

↑ 116 (720)

Administrative Communications Issued (letters/emails):



271

↑ 83 (188)

Text Messages Sent and Received:



1,390

↑ 1,251 (139)

Total digital requests submitted to practice:



5,518

↑ 56 (5,462)

Appointments - Total:



5,286 (95.796%)

↑ 56 (5,230)

Appointments - Seen:



232 (4.204%)

= 0 (232)

Appointments - DNA:

