



7,422

↑ 1,352 (6,070)

Total number of calls to surgery:



19,093

↑ 15,813 (3,280)

Items issued via prescription:



417

↑ 104 (313)

Referrals Made:



720

↑ 390 (330)

Administrative Communications Issued (letters/emails):



188

↑ 42 (146)

Text Messages Sent and Received:



139

↓ -546 (685)

Total digital requests submitted to practice:



5,462

↑ 763 (4,699)

Appointments - Total:



5,230 (95.752%)

↑ 787 (4,443)

Appointments - Seen:



232 (4.248%)

↓ -24 (256)

Appointments - DNA: