



4,694

↓ -315 (5,009)

Total number of calls to surgery:



18,843

↑ 51 (18,792)

Items issued via prescription:



377

↑ 3 (374)

Referrals Made:



492

↓ -12 (504)

Administrative Communications issued (letters/emails):



1,192

↑ 697 (495)

Text Messages Sent and Received:



443

↑ 28 (415)

Total digital requests submitted to practice:



6,053

↑ 281 (5,772)

Appointments - Total:



5,787 (95.605%)

↑ 263 (5,524)

Appointments - Seen:



266 (4.395%)

↑ 18 (248)

Appointments - DNA: