



5,009

↑ 450 (4,559)

Total number of calls to surgery:



18,792

↑ 61 (18,731)

Items issued via prescription:



374

↓ -11 (385)

Referrals Made:



504

↓ -268 (772)

Administrative Communications Issued (letters/emails):



495

↑ 413 (82)

Text Messages Sent and Received:



415

↑ 252 (163)

Total digital requests submitted to practice:



5,772

↑ 414 (5,358)

Appointments - Total:



5,524 (95.703%)

↑ 432 (5,092)

Appointments - Seen:



248 (4.297%)

↓ -18 (266)

Appointments - DNA: