



4,559

↓ -779 (5,338)

Total number of calls to surgery:



18,731

↑ 49 (18,682)

Items issued via prescription:



385

↓ -54 (439)

Referrals Made:



772

↑ 117 (655)

Administrative Communications Issued (letters/emails):



82

↑ 16 (66)

Text Messages Sent and Received:



163

↓ -179 (342)

Total digital requests submitted to practice:



5,358

↓ -763 (6,121)

Appointments - Total:



5,092 (95.035%)

↓ -774 (5,866)

Appointments - Seen:



266 (4.965%)

↑ 11 (255)

Appointments - DNA: