

Ringland Medical Practice Activity Data – Jan 2025

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6,389

↓ -308 (6,697)

Total number of calls to surgery:



4,771

↓ -12 (4,783)

Number of calls answered within two minutes:



1,618

↓ -3,134 (4,752)

Number of calls abandoned:



3,448

↑ 101 (3,347)

Items issued via prescription:



531

↑ 122 (409)

Referrals Made:



180

↑ 46 (134)

Fit Notes Issued:



512

↓ -323 (835)

Administrative Communications Issued (letters/emails):



1,519

↑ 8 (1,511)

Text Messages Sent and Received:



1,459

↓ -13 (1,472)

Total digital requests submitted to practice:



5,675

↑ 594 (5,081)

Appointments - Total:



5,433 (95.736%)

↑ 612 (4,821)

Appointments - Seen:



242 (4.264%)

↓ -18 (260)

Appointments - DNA: